



**FOUR SEASONS**  
*Hotels and Resorts*

CHRISTOPHER GARLAND  
SVP OPERATIONS FINANCE

July 19, 2016

Mary L. Gerdts  
CEO & President  
POST Integrations, Inc.  
3131 East Camelback Road  
Suite 320  
Phoenix, AZ 85016

Dear Mary

We have just passed the one year anniversary of our contract with POST Integrations for credit card processing at all Four Seasons Hotels in the United States.

I wanted to take this opportunity to thank you for all of the things POST has done so well over the past year. It is always ideal for us when we can ease the burden on our Directors of Finance and that was achieved with the conversion from our previous processor which was both seamless and painless. The POST@Vantage website is very user friendly and provides exceptional levels of detail, both at the hotel level and for us at the corporate level. Most importantly, we find the level of customer support to be superb, whether it be from assisting a hotel with a chargeback, or explaining the interchange rates, so the Directors of Finance can intelligently respond to owner requests.

Four Seasons Hotels always strives to provide the highest levels of service and engagement with our customers and we have managed to find a partner in POST with the same level of commitment and professionalism.

Thank you again and we look forward to a long relationship with POST.

Warmest regards,